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To: Our Associates and Business Partner

Regards: *Tighter Implementation for Circuit Breaker (Lockdown) in Singapore and implementation of “Pembatasan Sosial Berskala Besar (PSBB)” in Indonesia*

On 3rd April 2020, the Singapore Government has implemented Circuit Breaker, [LINK](#) whereby all Companies in Singapore are to be closed except for Essential Services . Swagelok Indonesia’s regional office in Singapore is impacted by this, whereby we are not allowed to operate our office and warehouse from 7th April until 4th May 2020. We have applied for exemption to operate our warehouse and are awaiting approval from the Government. With this being said, please take note that this also affects our Headquarters in Jakarta as our Supply Chain is through our regional office in Singapore. Please expect delays of deliveries or collection during this time as we try our best to release the orders to you on timely manner.

Indonesia is implementing “Pembatasan Sosial Berskala Besar (PSBB)” [LINK](#), a large scale social distancing which will affect our mobility and activities. Our logistic vendors had advised us the shipment disruption and to fight together the Covid-19 we limit our warehouse operation to once a week to handle incoming and outgoing goods.

On a positive note, Swagelok Indonesia has implemented business continuity plan that allow our associates to work from home and committed to mitigate potential business disruption as best as we can. Both Swagelok & our valued customers want to support authority to control and slow down the spread of Covid-19. We request your cooperation to work together with us and the rest of people in Singapore and Indonesia to fight the pandemic. Please do not hesitate to contact us at info@indonesia.swagelok.com

We continue to review the recommendations made by the health authority, Singapore & Indonesian government and World Health Organization (WHO) as the situation changes and make decisions out of an abundance of caution and in accordance with our values.

Thank you for your continued support and trust in our company. We will continue to adjust our plans as the situation evolves and remain committed to collaborating with you—our customers—and our supply chain to meet demand.

Your faithfully,
Andrew Wong
Managing Director

